

Privacy & Security

Internet Privacy Policy

UnitedHealthcare is very sensitive to privacy issues. We respect your right to privacy and feel it is important for you to know how we handle the information we receive from you via the Internet. Additionally, our online and offline business practices are in full compliance with the privacy requirements under the Health Insurance Portability and Accountability Act (HIPAA). To read more about our Privacy Practices [click here](#).

Protecting Your Confidential Information

We have taken precautionary measures to make all information received from our online visitors as secure as possible against unauthorized access and use. We do not sell or share your information to companies outside of our UnitedHealth Group organization.

However, it may be necessary for us to provide your information to contracted external partners in order to respond to your inquiries and to provide you with services on our behalf. They may only use the information provided for the specified use and project.

Your Online Preferences

UnitedHealthcare uses "cookie" technology to obtain usage information from our online visitors. You may disable your cookie information by adjusting your browser preferences on your personal computer at any time. Keep in mind that cookies do not identify a specific user and are not used to collect any personal information. In order to provide the best possible service and relevant information to you, we use cookies to:

- Track resources and data accessed on the site per visitor
- Record general site statistics and activity
- Assist users experiencing Web site problems

Your Data is Safe

We have appropriate security measures in place in our physical facilities to protect against the loss, misuse or alteration of information that we have collected from you at our site.

Our Online Communication Practices

General Email Communications

You should also know that unless otherwise noted, the email functionality on our site does not provide a completely secure and confidential means of communication. It is possible that your email communication may be accessed or viewed inappropriately by another Internet user while in transit to us. If you wish to keep your information completely private, you should not use email.

We may send email communications to you related to general health benefits, Web site updates, health conditions and general health topics.

Other Online Communications

UnitedHealthcare sends electronic newsletters on a periodic basis to various individuals and organizations. To opt-out of the electronic newsletter you're receiving, click on the opt-out button associated with the specific communication.