

# NHP Pre-Certification List

**The following professional services require coordination or Pre-certification with the following carriers:**

- DME, Home health and Home Infusion services:
  - Advocare Health Alliance - 305-728-2747 or 1-866-374-4326
- Podiatry Services:
  - Foot and Ankle Network (FAN) - 305-558-0444
- Substance abuse and mental health treatment
  - United Behavioral Health (UBH) at 1-800-817-4705
- Oncology Services (other than pediatric and specific skin cancers)
  - Quality Oncology 1-800-423-3223
- Outpatient Therapy PT/OT/ST
  - ACN 1-800-873-4575.
- Radiology/Cardiology/Nuclear Imaging Services
  - CareCore National (CCN) : 1-866-242-9546

## Pre-Certification

**The following services must be pre-certified before services are rendered in order for such service to be payable.**

**NHP Medical Management 1-877-488-5576**

- Inpatient: hospital (including observation), psychiatric, rehab, and SNF
- Surgery and invasive procedures: performed in an outpatient hospital or ambulatory facility (with the exception of Colonoscopies for customers 50 years of age and older; and Sigmoidoscopies).
- Implantable cardiac defibrillators, ventricular assist devices, and lung volume reduction surgery procedures, even if the inpatient admission has been authorized
- MRI, MRA, CT Scans, CTA scans, PET scans
- Nuclear Medicine Imaging, including without limitation
  - Pulmonary Perfusion/ventilation
  - Venous Imaging
  - Nuclear Bone scans
  - Echo Stress test
  - Bone marrow
  - Thyroid
  - Liver/Spleen
  - Brain
- Nuclear stress tests, including without limitation thallium, technetium, Cardiolite, Myoview, sestamibi; and myocardial perfusion and ejection fraction, and wall motion studies. Nuclear stress tests encompass nonpharmacological (exercise) and pharmacological stress tests, including without limitation, adenosine, persantine and dobutamine.
- Invasive vascular studies and procedures/EP studies
- DME
- Sleep studies
- Insulin Pumps and supplies
- Prosthetic and orthotic devices
- Home healthcare
- Outpatient therapy: physical, occupational, speech,
- Outpatient: Cardiac and Pulmonary rehab
- Hyperbaric oxygen treatment
- Wound care
- Mental health/substance abuse
- Dialysis
- Chemotherapy (chemotherapeutic agents regardless of indication), radiation therapy, transfusions, infusions
- Chronic specialist care
- Pain management
- Hospice
- Total OB Care, including one screening OB ultrasound for fetal anatomy performed between 13-24 weeks of gestation. All ultrasounds performed for specific clinical indications require a separate authorization, and are reviewed for medical necessity.
- Biophysical profiles and amniocentesis
- Drugs: refer to Protocol V.
- Laboratory services
- Any services not provided by LabCorp, Inc., and not listed on the NHP Protocol II;
- Dermatology
 

<b>CPT</b>	<b>Procedure</b>
77401 – 77416	Grenz X-ray therapy
14000 – 14350	Adjacent Tissue Transfer
15000 – 15401	Free skin grafts
15570 – 15738	Flaps
15740 – 15776	Other flaps and grafts
15780 – 15879	Other procedures
- Ambulance service
- Genetic Testing
- All out of network and out of area services

**IMPORTANT:** Reimbursement for services that have not been pre-certified will be denied. The patient cannot be billed for these services unless they have signed a waiver of liability or the service is denied as non-covered services. The customer is held harmless in these proceedings. Physicians may be reimbursed for their services when the facility fails to pre-certify the required services and the services were for an emergency medical condition.