

NHP Pre-Certification List

The following professional services require coordination or Pre-certification with the following carriers:

- DME, Home health and Home Infusion services:
 - Advocare Health Alliance - 305-728-2747 or 1-866-374-4326
- Podiatry Services:
 - Foot and Ankle Network (FAN) - 305-558-0444
- Substance abuse and mental health treatment
 - United Behavioral Health (UBH) at 1-800-817-4705
- Outpatient Therapy PT/OT/ST
 - ACN 1-800-873-4575
- Radiology/Nuclear Imaging Services and Certain Cardiac Procedures
 - CareCore National (CCN) : 1-866-242-9546 (P) or 1-866-466-6964 (F)

Pre-Certification

The following services must be pre-certified before services are rendered in order for such service to be payable.

**CareCore National (CCN): 1-866-242 9546 (P)
1-866-466-6964 (F)**

- MRI, MRA, CT Scans, CTA scans, PET scans
- Nuclear Medicine Imaging, including without limitation
 - Pulmonary Perfusion/ventilation
 - Venous Imaging
 - Nuclear Bone scans
 - Echo Stress test
 - Bone marrow
 - Thyroid
 - Liver/Spleen
 - Brain
- Nuclear stress tests, including without limitation thallium, technetium, Cardiolite, Myoview, sestamibi; and myocardial perfusion and ejection fraction, and wall motion studies. Nuclear stress tests encompass nonpharmacological (exercise) and pharmacological stress tests, including without limitation, adenosine, persantine and dobutamine.
- Diagnostic catheterization procedures including, for example, coronary arteriogram, left heart catheterizations and combined left-right heart catheterizations. For all places of service other than inpatient hospital
- Electrophysiology Implants, including for example, pacemaker and automated implantable cardio-defibrillators. For all places of service, even if the inpatient admission has been authorized.

NHP Medical Management 1-800-550-5568

- Inpatient: hospital (including observation), psychiatric, rehab, and SNF
- Surgery and invasive procedures: performed in an outpatient hospital or ambulatory facility (with the exception of Colonoscopies for customers 50 years of age and older; and Sigmoidoscopies).
- Lung volume reduction surgery procedures, even if the inpatient admission has been authorized
- 30 Day Event Monitor

- DME
- Sleep studies
- Insulin Pumps and supplies
- Prosthetic and orthotic devices
- Home healthcare
- Oncology Services
- Outpatient therapy: physical, occupational, speech,
- Outpatient: Cardiac and Pulmonary rehab
- Hyperbaric oxygen treatment
- Wound care
- Mental health/substance abuse
- Dialysis
- Chemotherapy (chemotherapeutic agents regardless of indication), radiation therapy, transfusions, infusions
- Chronic specialist care
- Pain management
- Hospice
- Total OB Care, including one screening OB ultrasound for fetal anatomy performed between 13-24 weeks of gestation. All ultrasounds performed for specific clinical indications require a separate authorization, and are reviewed for medical necessity.
- Biophysical profiles and amniocentesis
- Drugs: refer to Protocol V.
- Laboratory services
- Any services not provided by LabCorp, Inc., and not listed on the NHP Protocol II;
- Dermatology

CPT

Procedure

77401 – 77416	Grenz X-ray therapy
14000 – 14350	Adjacent Tissue Transfer
15000 – 15401	Free skin grafts
15570 – 15738	Flaps
15740 – 15776	Other flaps and grafts
15780 – 15879	Other procedures

- Acne Surgery
- PUVA Therapy
- Ambulance service
- Genetic Testing
- All out of network and out of area services

IMPORTANT: Reimbursement for services that have not been pre-certified will be denied. The patient cannot be billed for these services unless they have signed a waiver of liability or the service is denied as non-covered services. The customer is held harmless in these proceedings. Physicians may be reimbursed for their services when the facility fails to pre-certify the required services and the services were for an emergency medical condition.

